

**County of Orange Social Services Agency
Family Self Sufficiency/Adult Services Division**

Program/Area: Adult Protective Services

Title: **APS Investigation and Response Policy**

Number: 902

Status: Approved

Effective Date: 08/04/2009

Revision Date: 03/18/2021

Approved: Signature on File

POLICY

APS is dedicated to preventing and remedying elder and dependent adult abuse and neglect. Intervention of an alleged abuse or neglect report by an APS Senior Social Worker (SSW) includes investigation of the alleged abuse or neglect, assessment of the elder or dependent adult, development and implementation of a service plan, and service plan monitoring and reassessment. Crisis intervention, case management services, and resources and referrals are available and provided as needed.