



SSA's Core Values

Integrity
Fairness
Diversity
Compassion
Respect
Courtesy
Teamwork
Initiative
Thoroughness
Efficiency
Creativity

Special Points of Interest:

- [One Employee's Journey into the County Family](#)
- [SSA Spotlight: The Quality Support Team](#)
- [April is National Child Abuse Prevention Month](#)
- [SSA Starts Toastmasters Club](#)
- [Spring Fest 2017](#)
- [May is Foster Care Month: Let's Foster Together](#)
- [Great Work Being Done at SSA](#)
- [Program Integrity Employee Recognition Awards](#)
- [Teamwork and Collaboration Needed to Maintain SSA Websites](#)
- [Servant Leadership in Action](#)
- [2017 FaCT Annual Conference](#)
- [No Wrong Door Quiz](#)
- [SSA Promotions](#)
- [In Memoriam](#)
- [Looking to Promote?](#)
- [Connect with Us!](#)

ONE EMPLOYEE'S JOURNEY INTO THE COUNTY FAMILY



The mission of the Social Services Agency (SSA) is to deliver quality services that are accessible and responsive to the community, encourage personal responsibility, strengthen individuals, preserve families, and protect vulnerable children and adults. One of SSA's main programs, the California Work Opportunity and Responsibility to Kids (CalWORKs) is vital in adhering to this mission. And, while we are privileged daily to see our families succeed in the CalWORKs Welfare-to-Work (WTW) program and achieve self-sufficiency, their successes are often not shared with our County family. As such, we wanted to share an incredible success story of one of our clients – a success that hits very close to home.

As you may already be aware, the Employment Preparation Program (EPP) is a component of the CalWORKs program and provides expanded subsidized employment opportunities. The goal of this program is to help CalWORKs clients that are participating in WTW gain valuable work experience through subsidized employment in public, non-profit, or private worksites. Several County departments, including SSA, have begun to utilize EPP participants in their various programs. The In-Home Supportive Services (IHSS) program was one of the first SSA programs that welcomed the opportunity to become an EPP worksite after the County Executive Office shared its support for expanding EPP Worksites throughout County agencies.

In October 2016, through EPP, Cathryn Foltz began her journey with the County assisting IHSS clerical staff. Upon entering the program, Cathryn possessed a great deal of enthusiasm and quickly demonstrated her ability to learn and adapt to the fast-paced environment. In December 2016, after only two months in the program, Cathryn transitioned from an EPP participant to a contracted temporary employee through Lloyd Staffing Agency. As a temporary employee, she played a vital role in the IHSS Imaging Project and the completion of imaging over 27,000 IHSS active cases. Cathryn openly communicated her desire to be of service to others and become a permanent SSA employee, with specific aspirations to become a social worker. IHSS supervisors provided Cathryn with skill building opportunities such as resumé building, mock interviews, and mentorship. She then applied that knowledge in applying for jobs and participating in job interviews. Along the way, she faced a few barriers but she remained positive, receptive, and persistent on her quest to seek permanent employment.

We are thrilled to share that, effective February 17, 2017, Cathryn officially accepted a full-time position with Orange County's Clerk of the Board as a Board Services Specialist. We would like to congratulate Cathryn on persevering in the face of adversity, and we wish her the best in her future endeavors. Her enthusiasm, drive, work ethic, and problem-solving abilities make her a great addition to the County family.

SSA SPOTLIGHT: THE QUALITY SUPPORT TEAM



Pictured from left to right: Tassiana Mervilus, Laura Todd, Tamara Escarmant, Therese Benoit, Bradley Schuster, Gail Blansett, Christopher Catalan, Linda Hanania, Ilan Wolf, Leanne Yuasa, Catharine Rooney, Keleigh Nyman, Sabrina Blizzard, Ramona Rangel, Laurie Engen, and Leslie Dale. Not pictured: Tricia Smith, Tracy Otani, Kathy Moch, Laura Henry, and Monica Rosales.

The Quality Support Team (QST) under the Chief Deputy Director supports SSA leadership, staff, clients, constituents, and community partners. QST is comprised of three units including, Quality Assurance, Public Inquiry Coordination, and Litigation Coordination and Custodian of Records.

The Public Inquiry Coordination unit is the primary contact for inquiries/complaints for all of SSA's four divisions and provides support to all SSA programs in resolving complaints. In 2016, a total of 191 complaints that were investigated. The Public Inquiry Coordination unit also monitors inquiries submitted via the County of Orange Access OC website and redirects these inquiries to the appropriate SSA programs to respond to the public. Additionally, they serve as the liaison between SSA and the Grand Jury. Through these efforts, the Public Inquiry Coordination unit helps to promote a positive image of the Agency while providing responsive, quality customer service.

The Quality Assurance unit is responsible for completing mandated Continuous Quality Improvement (CQI) case reviews for the State of California. Additionally, they are responsible for complying with Senate Bill 39, and the completion of Near Fatality/Fatality reporting and reviews, and are active participants on the Orange County Coroner Death Review Team. This team is also often tasked with various case reviews, program specific audits, and other reviews as requested by the Executive Team. Grievance Review Coordination is also managed within the Quality Assurance unit. The Grievance Review Coordinator coordinates and tracks grievance review hearings for Program Integrity's Grievance Review Officers.

The Litigation Coordinator serves as the liaison between County Executive Office (CEO)/Risk Management, Defense Counsel, and defendants. In this capacity, this team supports staff by coordinating with Defense Counsel, attending trials, and providing feedback to programs. In addition, the SSA Custodian of Records unit is responsible for processing SSA records requests and serving subpoenas on behalf of SSA employees. Request for records could include petitions and declarations for juvenile records, discoveries, subpoenas, claims and litigations, Public Records Act, and Superior Court requests. SSA Custodian of Records coordinates all Public Records Act requests for SSA, except those related to Contracts and Human Resources. The Custodian of Records works with program staff to identify potential responsive records and notifies the requestor of whether or not SSA has the records. A final response is then sent to the CEO's office. The amount of work that is being done by Custodian of Records continues to increase, and the team is always up for the challenge. In 2015, there were 902 records requests; in 2016 that number increased to 1,009 requests. The number of subpoenas also increased from 1,503 in 2015 to 3,185 the following year, over double the previous year.

The Quality Support Team is a tremendous asset to SSA, and they continue to demonstrate how critical they are to our Agency's success. They provide a valuable service to all SSA divisions and our community through their responsive, high quality customer service.

APRIL IS NATIONAL CHILD ABUSE PREVENTION MONTH



Pictured: Chief Deputy Director Carol Wiseman delivers opening remarks.

As social workers, providers, and social services professionals, we work to support children and families because we deeply believe that every child should have the opportunity to thrive. This year for Child Abuse Prevention Month, our Orange County community came together to raise awareness of child abuse and neglect in Orange County and promote the child abuse prevention efforts in Orange County.

The Raise Foundation's Blue Ribbon Task Force, a collaborative effort comprised of representatives from County of Orange Social Services Agency, Orange County Department of Education, Orange County Fire Authority, American Academy of Pediatrics – Orange County, and Orange County Sheriff's Department, organized a month-long, County-wide "Keep Kids Safe, Happy, and Healthy" campaign that raised awareness of child abuse prevention efforts in Orange County.

The month kicked off with the Clinic in the Park Blue Ribbon Family Fun day at the Great Park, and the formal Blue Ribbon Kick-Off Ceremony, emceed by Vikki Vargas of NBC4 Southern California at the Bowers Museum in Santa Ana. The ceremony honored the memory of the 10 local children who passed away in 2016 because of abuse or neglect. Nearly 50 blue pinwheel gardens were "planted" throughout the community and a year-long roaming youth art exhibit began at Kidseum in Santa Ana. The campaign concludes with The Raise Foundation's 29th Annual "Pathways to Prevention" Conference and a screening of "The Raising of America: Early Childhood and The Future of Our Nation." In addition, all 15 of our Family Resource Centers participated in the campaign by holding blue ribbon events and raising awareness in the communities they serve.

This campaign was truly a representation of the collaborative efforts to protect Orange County's children from abuse and neglect. Learn more about child abuse prevention month and prevention efforts in Orange County from the following resources:

- [U.S. Department of Health and Human Services: National Child Abuse Awareness Month 2017](#)
- ocblueribbon.org
- [The 2017 FaCT Annual Conference: Intersections – Connect | Align | Collaborate](#)
- [The Raise Foundation](#)
- [Families and Communities Together \(FaCT\) Family Resource Centers](#)



Pictured: Keynote speaker and former foster child Mark Casas.



Pictured left: White doves are released one-by-one in memory of the 10 local children who passed away in 2016.

Pictured right: Artwork that was submitted by children throughout Orange County. The theme this year was "Keep Me Safe, Healthy, and Happy".



SSA STARTS TOASTMASTERS CLUB

By Susette Cordova-Jerro, Social Services Supervisor I, Administrative Services Division



Pictured from left to right: Sara Cheriki, Junaidi Tjen, Ernestina Armstrong, Priscilla Deason, Nancy Ahlers, Hanh T. Nguyen and Brenda Scherr

February 23, 2017, marked the official start date of the Santa Ana Regional Center's (SARC) very own Toastmasters Chapter. Two weeks prior, a Lunch n' Learn meeting was held with an attendance of more than 80 SSA employees.

Toastmasters International is an organization that enables its members to improve their public speaking and leadership skills by regularly giving speeches, gaining feedback, leading teams, and guiding others to achieve their goals in a safe, supportive environment. Every Toastmasters journey begins with a

single speech. During their journey, members learn to tell their stories, and receive/share feedback, which fosters self-confidence and personal growth. Toastmasters International has more than 345,000 members in 15,900 clubs throughout 142 countries.

Jocelyn Litiatco, from Training and Career Development (TCD), is facilitating the SARC Chapter along with assistance from fellow area Toastmasters, John Barry, Cliff Shimizu, and David Hosmer. Together they provide the club support and guidance to club officers who were elected the day the club became chartered on March 2, 2017. The club officers for the SARC chapter are: President - Hanh T. Nguyen; Vice President of Education - Brenda Scherr; Vice President of Public Relations - Nancy Ahlers; Vice President of Membership - Priscilla Deason; Treasurer - Sara Cheriki, Secretary - Ernestina Armstrong; and Sergeant at Arms - Junaidi Tjen.

SARC's Toastmasters Chapter is open to all employees of SSA and meetings are held every Thursday from 12:00-1:00 p.m. at TCD in Santa Ana. SSA employees are required to use their own time to attend meetings and supervisory approval is needed. Club fees are reimbursable through the county's educational reimbursement program. Members are responsible to pay international dues of \$45 every six months, plus all new members pay a one-time \$20 fee (plus tax) to cover materials. SARC's Toastmasters club officers invite all employees to attend a meeting to learn more and decide if they would like to join, prior to becoming members. This month, Lunch n' Learn events were held at SSA Headquarters, the Eckhoff Campus, and at Anaheim Regional Center to gauge interest in starting clubs at those locations. We hope to continue to grow these valuable Toastmaster clubs throughout the Agency in the near future. For more information employees can contact [Jocelyn Litiatco](#).

SPRING FEST 2017



Pictured: First Place winner Ben Manzilla

On March 12, 2017, in appreciation of Social Worker Month, the Foster Care Auxiliary of Orange County (FCAOC) invited foster and adoptive resource families as well as Children and Family Services (CFS) staff and their families to attend their annual Spring Fest 2017. The event was held at Garden Grove Elks Park and featured games and a chili cook off. CFS has a wonderful working relationship with the FCAOC, which, with very limited resources, continues to do incredible work for our foster, adoptive, kinship and resource families. This year, CFS staff served as judges for the chili cook off and two CFS staff members won awards. Thank you to CFS staff and to FCAOC for all the great work you do for our resource families.



Pictured: Third Place winner Diana Nguyen-Vo

MAY IS FOSTER CARE MONTH: LET'S FOSTER TOGETHER

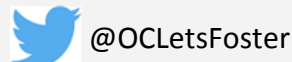
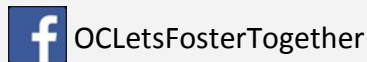


What make children feel loved and safe? Simple things, really: someone to make their favorite food, tuck them in a warm bed at night, comfort them when they have a fever, and get them to school on time. Someone who loves them every day, no matter what.

On any given day in Orange County, there is an average of between 80 to 100 children who do not have access to a safe and loving home. These are children from your community. They may even be children you already know who attend local schools and participate in Little League or Girl Scouts. Resource families are desperately needed in our community to support sibling sets, children with medical/behavioral needs, and teens.

You may have heard of the term “foster parent” in the past, but now under a new streamlined process, families willing to open their hearts and homes to a child in need are called resource families. There are no extraordinary requirements to becoming a resource parent. And, while being a resource parent can be challenging at times, the Orange County Social Services Agency is committed to supporting and encouraging caregivers so they can give their best to these children.

Children in care are no different from children who are not in care. They learn and grow, like to play and hang out with friends their age, and need the love and stability that comes from being in a family environment. That is where you as resource parents can help; by providing the home, security and love for our children in need. To learn more about becoming a resource family, please visit oc4kids.com or call (888) 871-5437.



GREAT WORK BEING DONE AT SSA

Recently, the California Department of Social Services (CDSS) conducted a Quality Assurance Monitoring Review of the In-Home Supportive Services (IHSS) program and they performed exceptionally well. Division Director of Adult Services and Assistance Programs, Wendy Aquin, stated, “Congratulations on a job very well done. Out of 40+ factors which were reviewed, only 3 were identified as areas of concern. Given the complexity of the program, I consider the overall findings to be very good.” Kim Rutledge from CDSS stated that, “It was demonstrated throughout the monitoring review, both in documentation and observed interactions, that Orange County strives to provide its clients with quality services.” Congratulations to IHSS on a job well done!



Additionally, this past holiday season SSA distributed 39,000 toys and 6,000 aid items through Operation Santa Claus (OSC) and Senior Santa & Friends (SSF) respectively. The Orange County Toy Collaborative (OCTC), which includes representatives from SSA, Orange County Fire Chiefs Association, the United States Marine Corps and the Society of St. Vincent de Paul distributed approximately 142,000 toys to 330 non-profit organizations for the 2016 holiday season. This demonstrates the generosity of donors and the hard work being done by Volunteer and Outreach Services to ensure that children throughout Orange County have a memorable holiday season.

PROGRAM INTEGRITY EMPLOYEE RECOGNITION AWARDS

By Lucila Torres, Social Services Supervisor I, Administrative Services Division



Pictured from left to right PIER winners: Jeremy Ton, Mary Odle, and Christine Jennison

Every quarter, Program Integrity, which is part of the Administrative Services Division, selects recipients of the Program Integrity Employee Recognition (PIER) awards. Throughout the year, employees in Program Integrity (PI) can submit, on a 3x3 customized card, the random acts of helpfulness in which they witness their co-workers engaging. The individual recognitions are exhibited throughout the hallways of Program Integrity and once per quarter, three lucky winners from this pool of exemplary employees are awarded a certificate and a gift card to a local merchant. The winners are acknowledged with awards and are announced at PI's quarterly All-Staff Meetings.

The idea came about as management realized that many PI employees were continuously going above and beyond for each other and the department. They knew that this is why PI, a highly complex and multi-faceted department, continues to operate smoothly. Administrative Manager II, Carol Taylor, and recently retired Administrative Manager I, Hope Tarrant, created these awards and it continues to be very successful. The submissions continue to pour in as employees find PIER a beneficial avenue to voice their high regard for each other's hard work. Congratulations to all the winners this quarter!



TEAMWORK AND COLLABORATION NEEDED TO MAINTAIN SSA WEBSITES

By Dr. Ruena Wood, Administrative Manager I, Administrative Services Division

"Alone we can do so little; together we can do so much." This quote from Helen Keller resonates among the members of SSA's Web Media Collaborative (WMC) who are responsible for improving and maintaining the SSA Internet, Intranet and the Orange County Intranet (IntraOC). SSA's WMC members continuously work toward the goal of advancing the Agency's mission by providing information to its employees and the public in a manner that is relevant, dynamic, and engaging. Due to the volume and reach of the information provided through these online sources, your assistance is greatly needed. SSA employee input is valuable in reporting any issues on SSA websites, including the following:

- Broken links
- Outdated or inaccurate material (content, images, pages, external sites, etc.)
- Unorganized content layout
- Misplaced information
- Grammatical and/or syntax errors
- Poor readability
- Complicated navigation



For any of the above issues or site functionality issues, please report them to the respective WMC Divisional Managers: Administrative Services Division – Ruena Wood; Assistance Programs – Alicia Ojeda; Adult Services – Jane Dong; Children and Family Services – Mario Murillo; and Family Self Sufficiency – Tiberina Ugarcovici, or by clicking [here](#). The WMC looks forward to collaborating with you for more efficient and effective online services!

SERVANT LEADERSHIP IN ACTION



Adam Tipps, Administrative Manager I and Jennifer Fonseca, Secretary I, Adult Services and Assistance Programs

Administrative Manager II, Colby Hytoff, would like to recognize the tireless on-site assistance provided by AM I, Adam Tipps, and Secretary I, Jennifer Fonseca to SSA Facilities to ensure that the remodel project went smoothly for program staff. Administrative Manager I, Ramon Sanchez, also had these words of appreciation for Adam and Jennifer:

"I just wanted to send you an email expressing my gratitude for your help during this furniture remodel. With your help and the extra hours put into this project we were able to make it a success. Having both of you assist with the staff logistics and computer coordination really made this project go smooth. Your expertise with staff and program knowledge were truly demonstrated throughout this project. Again, thank you so much for assisting me in this project."

Kimberly Flores, Office Assistant, Edgar Hernandez, Staff Specialist, and Yvette Cervantes, Office Assistant, Administrative Services Division

The Reception Staff at SSA Headquarters recently received some words of appreciation for outstanding customer service.

Senior Social Services Supervisor, Rosalie Gibbons stated:

"I want to acknowledge the exceptional attitude, communication, and assistance I received from Edgar Hernandez and his direct report, Kimberly Flores. Your team exhibited an outstanding level of internal customer service that was refreshing and noteworthy."

Administrative Manager II, Brenda Wilson Codispoti added:

"They were outstanding in supporting TCD and SSA in having a wonderful meeting for our mentorship/mentor group. We can't thank you enough for making everything go so seamlessly."

Administrative Manager II, Mike Edmundson had these words of appreciation for the Reception Team:

"HQ Reception is continuing to knock it out of the park when it comes to customer service! Seeing this continuous wave of compliments from other departments is refreshing and shows that the right attitude and hard work makes a big difference."

Edgar recognized Office Assistant Yvette Cervantes' willingness to cover Reception, as it makes it easier to provide this level of customer service. This is great example of servant leadership and collaboration in action.



SERVANT LEADERSHIP IN ACTION



Steve Sakamoto, Deputy Director of Financial & Administrative Services, Administrative Services Division

Division Director of Administrative Services, An Tran, recently received these words of gratitude about Deputy Director, Steve Sakamoto, from Office Technician, Jill Pirolo:

"I met with Steve yesterday morning. I just wanted to thank you for your prompt attention to this matter. It was surprising and greatly appreciated by the Handicapped/Disabled contingent in this building. And I, also, wanted to commend Steve. He was definitely a joy to meet/work with. Very friendly and professional. We covered a lot of ground and everything on my agenda. A plus, also, that he recognized my reluctance to leave my building (My HC parking spot!) in the morning and, rather, came to my building. Thank you again!"

Norma Lampa, Intake Employment and Eligibility Specialist (IEES), Family Self-Sufficiency

Social Services Supervisor, April Celis, received the following note from a client about IEES, Norma Lampa:

"I wanted to take the time and write this letter to you concerning one of your employees. Norma Lampa is an exceptional case worker. She has been extremely helpful and I could always count on her [to be] there when I need help. All my paperwork is always on time. My case is never delayed and she makes me feel like a priority. She works with my availability very well which is refreshing. I am extremely pleased to have her as my case worker."



Nicole Strattman, Senior Social Services Supervisor (SSSS), Children and Family Services (CFS)

Congratulations to SSSS, Nicole Strattman who was recognized as the CFS Employee of the Month for March. Here is an example of Nicole's selfless work:

"What I like most about Nicole is the way she deals with people. She is a good communicator and she is able to get the best of the workers in her unit. She listens well, allows her workers to be part of the decision-making process. In general, Nicole is like that with everyone. Although she is relatively new as a supervisor she has shown the leadership abilities that are always needed in any organization. Her program manager counts on her to take on special projects and assignments as

she can be trusted to do a sound job. As a result, she had been designated as the coordinator for the Commercially Sexually Exploited Children (CSEC) program and works in conjunction with law enforcement and other agencies to stem the tide of human trafficking involving children."



SERVANT LEADERSHIP IN ACTION



Andrew "Drew" Byde, Senior Social Worker (SSW), Adult Services and Assistance Programs

Adult Protective Services Senior Social Services Supervisor Gina Di Mercurio received a telephone call from a client's son regarding the work of SSW Andrew Byde:

A client's son from a case that was three years old called to say what a "magnificent and fantastic" job Drew did with his mom. She is on her final days and her son had thought that he did not know where they would be without Drew's assistance. The client had been wandering and Drew helped with placement and other resources. Per the son, "I don't know where we would be without Drew's help and this is way more than I ever would have expected from a County employee."

Jaime Reyes, Social Worker II (SWII), Adult Services and Assistance Programs

The following is an excerpt from a letter received from the family member of an IHSS client regarding SWII, Jaime Reyes:

"Jaime Reyes has excellently served my family as an IHSS Case Worker. He is always concerned about my brother, sister and son. He always calls to check on how they are doing, keeps his appointments, has good attendance, and when he is meeting with us he truly takes his time to evaluate their needs. He is always focused on ensuring that he gives us good quality care and provides us with the best information I need to ensure that my family is taken care of. He always returns my phone calls promptly and is patient when I have questions regarding IHSS. He also focuses on speaking to them by asking them how they are doing. He converses with them and shows them that he cares for them too. I am extremely pleased with his services and I am thankful that he has been so efficient in providing what my sister, son and brother needs. I want to make a strong recommendation and would like to thank Jaime and IHSS for your service."



Kendra Carraway, Continuing Employment and Eligibility Specialist (CEES), Family Self-Sufficiency

A supervisor received the following email about CEES, Kendra Carraway:

"I have truly never met anyone like Mrs. Carraway. She is the most patient, caring, and most helpful person I've ever met! I've never come across a worker like her! I feel she needs to be recognized for the person she is because it's very rare to come across a person like that! I'm so appreciative of her because she has been so helpful and the most helpful I've ever come across!"



SERVANT LEADERSHIP IN ACTION



Renee Brown, Eligibility Supervisor, (ES), Family Self-Sufficiency

ES, Renee Brown received the following acknowledgement from Dede Dammann of Human Resources:

“Renee demonstrated leadership and courage by volunteering to be virtual supervisor in a role-play in front of the class. In PDX, we recruit County employees/volunteer-actors who come to class and role-play real-world leadership issues. These role-plays are challenging coaching conversations. When a ‘virtual supervisor’ (like Renee) volunteers to get in front of the class, it means that she will be interacting in a situation where anything can happen. Renee did not hesitate to volunteer. Not everyone is so open to an

exercise such as this. Renee was willing to step out of her ‘comfort zone’ and allow a group of leaders see how she might handle a situation. I have been impressed with Renee, she is a hard worker, highly capable and is invested in growing as a leader.”

2017 FaCT ANNUAL CONFERENCE

Don't forget, the 2017 FaCT Annual Conference will be on Thursday, May, 18, 2017, from 8:30 am-4:30 pm at the Great Wolf Lodge in Garden Grove. Registration is \$45. For more information and to register please visit: FaCTOC.org/FaCTConference.



NO WRONG DOOR QUIZ

It's quiz time! Recently, the No Wrong Door Training module was sent out to all staff. The questions below are taken directly from this training module. Those who answer all five questions correctly will be entered into a drawing to win a small prize. Submit all answers by May 17, 2017 via email to: SSAToday@ssa.ocgov.com.

1. What are the 3 C's of the No Wrong Door service delivery model?
2. What is one benefit of coordination of services between Agencies and Departments?
3. True or false? The No Wrong Door philosophy does not involve taking into account a person's unique cultural perspective.
4. What is the "warm hand-off" approach to customer service?
5. True or false? A No Wrong Door Intranet web page has been created to provide you with easy access to resources for your customer.

We would also like to congratulate Social Services Supervisor II, Maria Gomez, for having the most correct answers in the Historical Photo Quiz from January's edition of SSA Today!



SSA PROMOTIONS

DIVISION KEY

ASD	Administrative Services Division
ASAP	Adult Services & Assistance Programs
CFS	Children & Family Services
FSS	Family Self-Sufficiency

Employee Name	Title	Division
CORNEJO, DENISE	SENIOR SOCIAL WORKER	CFS
DE MATTEO, ALLISON	SOCIAL SERVICES SUPERVISOR I	ASD
GOMEZ, ANGELINA	ELIGIBILITY TECHNICIAN	ASAP
KIM, MONICA	SENIOR SOCIAL WORKER	ASAP
LUCERO, RUTH	ELIGIBILITY TECHNICIAN	ASAP
MILES, SHADAE	SENIOR SOCIAL WORKER	CFS
PEREZ, JOE	ELIGIBILITY TECHNICIAN	ASAP
QUINTANA, ERICA	ELIGIBILITY TECHNICIAN	ASAP
QUIROGA, ELINA	ELIGIBILITY TECHNICIAN	ASAP
RODRIGUEZ, JONATHAN	SENIOR SOCIAL WORKER	CFS
SHARPE, JESSICA	SOCIAL WORKER I	CFS
UMEDA, JULIANNE	SOCIAL WORKER I	ASAP
VILLALOBOS, FRANCES	ELIGIBILITY SUPERVISOR	ASAP
VILLALPANDO, CELINA	ELIGIBILITY TECHNICIAN	ASAP
VILLEGAS, JAVIER	ELIGIBILITY SUPERVISOR	ASAP
WETHMELLER, MARY JO	SOCIAL WORKER I	CFS

CONGRATULATIONS

IN MEMORIAM

Susan Germain-Wachs - Senior Social Worker, 30 years of service.



LOOKING TO PROMOTE?

Please click on the link below to see the list of current job openings within the County of Orange.

<http://agency.governmentjobs.com/oc/default.cfm>



CONNECT WITH US!



Twitter:

www.twitter/OrangeCountySSA



Facebook:

www.facebook/OCSSA1

SSA Today is distributed monthly by the SSA Strategic Communications Team and is published by the SSA Today Newsletter Committee. To contact the Committee:

Marco Rodriguez-SSA Today Coordinator:

SSAToday@ssa.ocgov.com

Do you have questions or comments for the SSA Executive Team? Email your questions, comments or suggestions to: directorscorner@ssa.ocgov.com