CSSA TODAY

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County Honors Eligibility Professionals for their Service

BY JAMIE CARGO
PUBLIC INFORMATION OFFICER

he County of Orange celebrated eligibility professionals, honoring our dedicated eligibility staff who consistently demonstrate their compassion, commitment and willingness to go above and beyond to help Orange County residents in need.

At the August 24 Board of Supervisors meeting, **Board Chairman Andrew** Do, First District Supervisor, acknowledged County of Orange Social Services Agency (SSA), OC Health Care Agency (HCA) and Orange County Community Resources (OCCR) eligibility staff who work to provide access to critical services and supports to applicants and recipients of many programs including: CalWORKs, CalFresh, Medi-Cal, General

Relief, Cash Assistance Program for Immigrants, Refugee Cash Assistance, Medical Safety Net, foster care, adoptions, California Children's Services, housing assistance and veterans service programs.

"These programs represent and serve over one in four Orange County residents," Chairman Do said. "Our eligibility staff have continued to answer the call to serve our most vulnerable populations in what have been difficult times for many."

He continued, "Our eligibility professionals demonstrate compassion, dedication and extensive experience in their collaborative efforts to create a strong, safe and supportive

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county and make a positive and lasting contribution to our community. We thank you for your hard work and for all you do to serve and support our community."

Chairman Do presented a resolution to SSA Director Debra Baetz, HCA Director Dr. Clayton Chau and OCCR Director Dylan Wright.

The 2021 honorees, as selected by SSA's Leadership Development Team include:

- Jerry Tran, Assistance Programs
- Ahmad Sadeq, Assistance Programs
- Teresa Nava, Administrative Services
- Tien Tran, Family Self-Sufficiency & Adult Services



From left: OC Board of Supervisors Chairman Andrew Do, Vice Chairman Doug Chaffee, OC Community Resources Director Dylan Wright, SSA Director Debra Baetz, OCHA Director Dr. Clayton Chau, Supervisor Katrina Foley, Supervisor Lisa Bartlett and HCA Deputy Director of Medical Health Services Steve Thronson honor the County's eligibility professionals.

Director Baetz acknowledged that eligibility professionals make up over 40 percent of SSA's more than 4,200 employees who provide vital services to the community.

"This year brought further challenges as eligibility staff navigated continual program changes due to COVID-19 as more Orange County residents found themselves in need, some for the first time," she said. "Staff have weathered much change themselves during the pandemic but never lost their compassion for the vulnerable populations SSA serves. Their work today and every day is worthy of this special recognition."

Congratulations to Jerry, Ahmad, Teresa and Tien for being selected to represent SSA — and to all of our dedicated eligibility staff who work tirelessly to assist our clients.



OC Health Care Agency Director Dr. Clayton Chau explains the challenges eligibility professionals face at the August 24 Board of Supervisors meeting.

"This recognition was received with great surprise ... I truly enjoy my job and I am so grateful to be able to serve my community on a daily basis. At SSA we all work as a team for one purpose. ""

- Teresa Nava

SSA Spotlight: Mutual Client Team

BY MUTUAL CLIENT TEAM
FAMILY SELF-SUFFICIENCY & ADULT SERVICES;
CHILD AND FAMILY SERVICES

he Family Self-Sufficiency & Adult Services' (FSS-AS) Mutual Client team is a dynamic group of Case Managers (CM) and Employment & Eligibility Specialists (EES) that maintain specialized California Work Opportunity and Responsibility to Kids (CalWORKs) cases that also have an open Children and Family Services (CFS) case. The Mutual Client team works closely with CFS Senior Social Workers (SSWs) help strengthen families and remove barriers to ultimately decrease the risk of child maltreatment.

Recognizing that more families could benefit from the services available through CalWORKs, the Mutual Client team relocated to the Foster Care Regional Center (FCRC) at the Eckhoff Campus three years ago to improve cross-



From top left to bottom right: Jose Lopez, Diana Romero, Roxanne Salazar, Elizabeth Esparza, Rachel Calvillo, Jim Boyd, Vanessa Perez, Paul Nguyen and Perla Leal.

divisional collaboration with CFS staff. Over time, the roots of this collaborative pilot have continued to grow and present new opportunities to continue breaking down the walls of divisional silos so to make our services more seamless and holistic to the families we serve.

In April 2020, the Mutual Client team was expanded in scope. FSS-AS reallocated financial resources and expanded the Mutual Client team at FCRC. The Mutual Client team partnered with CFS' clerical team to enhance operational processes to identify mutual clients sooner and more proactively. The team also increased their training efforts to ensure the resources available through CalWORKs were understood and leveraged by new SSWs. They also expanded their outreach to the community, which culminated in significant increases in the number of families served and strengthening the support provided to families going through the process of reunifying with their children and/or safely maintaining their children in their home.

"We work with clients with unique situations. Everything we assist the client with is a steppingstone to them getting their lives back together; and seeing families back together is the reward of the job," said Jose "Jesse" Lopez, EES with the FCRC Mutual Client team.

The Mutual Client team is called upon to participate in Child and Family Team meetings, engage families through field visits and provide a variety of supportive services. Mutual Client EES' support families from intake to continuing, providing them with a consistent contact for benefit and supportive services questions. The Mutual Client CMs also maintain several of these roles – focusing on assessing the family's strengths, barriers and individual goals to develop a Welfare-to-Work (WTW) case plan that promotes progress towards self-sufficiency. WTW case plans are carefully developed to consider and incorporate activities from the CFS case plan; streamlining the requirements from two programs to eliminate obstacles for families trying to stabilize and reunify. Depending on a family's situation, the team can link the family to a myriad of resources such as Substance Abuse Services, Behavioral Health Services, Family Reunification, Employment and Educational Support, Housing and Homeless Assistance, Family Maintenance and Family Stabilization.

The Mutual Client team is passionate about their work and are available to answer questions. Please continue the collaboration and conversation by contacting them at MutualClient@ssa.ocgov.com.

SSA Staff Help Bring Vaccines to the Community

BY JAMIE CARGO PUBLIC INFORMATION OFFICER

When the community calls for help, County of Orange Social Services Agency (SSA) staff answer.

For more than 170 staff that call came to join Operation Independence, with the goal of bringing COVID-19 vaccines to residents across Orange County. In all, the Incident Management Team (IMT), which leads Operation Independence, relied on more than 2,000 County employees.

"It was an all-hands-on-deck situation," said IMT Program Manager Tim Evinger. "Who knows County systems and procedures and how to navigate them better than existing employees?"

Mayra Wheeler is no stranger to crisis response, having worked in the County's Emergency Operations Center previously, including at the beginning of the pandemic. Once on the team, she quickly learned the IMT had a huge need to track and account for staff time and classification, and other information needed for reimbursement from the Federal Emergency Management Agency.

"No one had an idea of how to capture everyone's hours, invoices coming in, or in general maintain accountability to that level," she said. Mayra teamed up with fellow EOC colleague Carmina Corona from the OC Health Care Agency to establish procedures to track, well, everything, from all the supplies needed for a remote office at one of the Super Point of Dispensing (PODs) sites to the staff working at each site.

She leaned heavily on her skills and experience from her day job as a member of Resource Development Management in Children & Family Services, where she runs a basic needs program and coordinates Faith-in-Motion donations.

She said SSA executives like Chief Deputy Director An Tran inspired her.

"An Tran called us the Avengers," Mayra said.



Mayra Wheeler tracked all staff and their classifications to ensure reimbursement from the Federal Emergency Management Agency.

"He and Alyson Piguee came in and really set the pace for what the personnel unit was going to do. They built the foundation for what the IMT would develop later with Tim."

An had a way of bringing people to the team. Rita Torres was working for the OC Clerk-Recorder's Office in the County Administration South building where the IMT was located when she ran into him. He recognized her from her time at SSA headquarters and asked if she'd like to join the IMT. She, of course, said yes. Rita started out scheduling contracted nurses and volunteers at the PODs then moved onto reconciling invoices from contractors who charged for nursing and security staff, making sure the hours and pay rates were correct. Now she's back at SSA, working in procurement.

"This was a great opportunity to learn something new," she said.

An also recruited Angelica "Angie" Sanchez, who scheduled doctors, nurses, traffic control staff and other logistical positions for the super PODs.

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"At first I thought, 'What am I doing here? They don't need me,'" she said. "But looking back, I see the big impact we had. I see how everyone used their unique skill sets and became a seamless team."

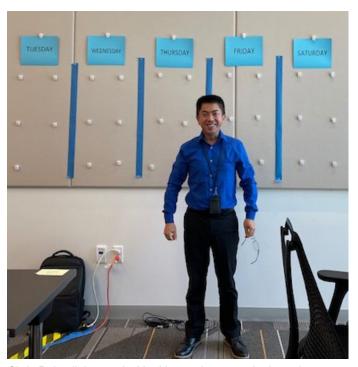
Working on the mobile PODs were Chris Bui and Xyanya Garza. The pair contacted and coordinated with cities and community-based organizations to host the mobile PODs.

What we do at SSA every day prepared me for the work at the IMT. What I noticed about all the SSA staff there, is they really understand the community, they bring that care with them wherever they work.

- Chris Bui

Xyanya attributes her success to SSA's Career Advisory Program. Her advisor, Community and Government Relations Legislative Manager Kristina Traw, saw Xyanya's experiences and skill sets and recommended her.

"Everything was a big puzzle," she said of her work at the IMT. "I made sure the puzzle pieces fit and adjusted when the pieces didn't."



Chris Bui collaborated with cities and community-based organizations to bring mobile Point-of-Dispensing sites to more Orange County residents.



Xyanya Garza, seen at a mobile Point-of- Dispensing site at Our Lady of Guadalupe Catholic Church in Santa Ana, created an electronic intake process while working for Operation Independence.

She had been part of the operations department in Assistance Programs, validating and analyzing data, skills she used at the IMT to create an electronic intake process for the mobile PODs.

"At first we had so few mobile PODs, electronic tracking wasn't needed," she said. "By the time I left the IMT, we were doing 25 to 30 a week."

SSA leadership thanks Mayra, Rita, Angie, Chris, Xyanya and all SSA staff for their hard work on Operation Independence, as well as all our volunteers who go above and beyond to assist the County when the call for help goes out.

Emergency Management Reminder

Don't Forget...



Beyond the Call: Exceptional Service in Action

Nicole Strattman

Senior Social Services Supervisor / Children & Family Services

Nicole received the following words of congratulations for her for her work as SSA's Commercially Sexually Exploited Children (CSEC) Coordinator and for her involment on the Orange County Human Trafficking Task Force:

Nicole was awarded the 2021 Outstanding Individual Diamond
Award by the Global Center for Women and Justice at Vanguard
University. Recipients are selected for their outstanding commitment
to making a difference. Vanguard's Director of Global Center
for Women and Justice, Sandie Morgan noted Nicole to be 'an
example of leading with courage and intelligence as you equip frontline service
providers, educate parents and engage our community.' Congratulations on your
accomplishment, Nicole! We value your commitment!



Ana Martinez

IEES / Family Self-Sufficiency & Adult Services

Ana received the following thank you letter from a client:



I would like to say Ms. Martinez is the most kind-hearted, caring, helpful and sympathetic CalWORKs worker I have met. I am thankful to be helped by such a great person on your team. When things are tough, this is the kind of person you want to be helped by. Thank you so much for everything. ??

Kenny Q. Nguyen

Eligibility Technician / Assistance Programs

Kenny received the following words of recognition from a colleague:

Kenny Q. Nguyen has displayed thoroughness in his approach when dealing with our diverse customer base. The services he provides can be as simple as filling out an out-of-county Electronic Benefit Transfer request to issuing Beneficiary Identification Cards, to producing a Notice of Action Reprint or ensuring a resident gets added to CalFresh or Medi-Cal from start to finish. Not only does Kenny fulfill his duties in a timely manner, but he has also received recognition from clients for his pleasant and helpful customer service.

Kenny is polite, professional and takes each customer interaction one at a time. ??



Beyond the Call: Exceptional Service in Action



Phong Nguyen

Social Services Supervisor I / Family Self-Sufficiency & Adult Services

Phong Nguyen was nominated by a colleague for his division's recognition program:

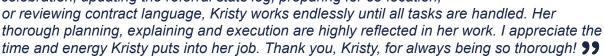
Phong excels in demonstrating a visionary approach to improving the department through his forward thinking and ability to develop alternative solutions to problems. Phong designed the Multi-Disciplinary Team Revitalization Proposal and organized employee suggestions into a convincing 'Shoot for the Moon' presentation. His expertise in the modernization of the Online CalWORKs Appraisal Tool and continual technical support throughout the process was a significant contribution to our team. Whether it's the ancillary project, extracting data for an interactive Microsoft Business Intelligence software report, or managing the mileage increase project, his unconventional thought process is a huge asset to the County. 99

Kristy Barnett

Social Services Supervisor I / Family Self-Sufficiency & Adult Services

Kristy Barnett was nominated by a colleague for her division's recognition program:

Kristy is thorough in all that she does and goes the extra mile to get the job done. In her duties related to family stabilization support, Kristy can be counted on to ensure all facets of the assignment are accurately covered. Whether it's updating training modules, conducting statistics training with her partner, planning the annual celebration, updating the referral stats log, preparing for co-location,





Kristi Fiskum & Cheryl Alexander



Orangewood Children and Family Services / Children & Family Services

Kristi and Cheryl received the following words of recognition from a colleague for their support at the Orangewood Children and Family Center:

66 Recently, the Orangewood Children and Family Center (OCFC) faced staffing challenges requiring everyone to pitch in where needed. During one shift in particular, Kristi and Cheryl used one of their days off to assist on-site. From checking facility maintenance to even playing with and assisting the children, Kristi and Cheryl stepped in where they were needed with a cheerful spirit. Their assistance made a huge impact on the workload that day and was appreciated by all. Kristi and Cheryl both demonstrate a great level of commitment to OCFC and truly care about the children, youth and staff and want to support them. Thank you for the great work and leadership! ??

Tustin Family Campus: Mother and Children Residential Homes

BY TRACI MULDOON PUBLIC AFFAIRS SPECIALIST

nown as a safe haven for abused and neglected in Orange County, the County of Orange Social Services Agency's (SSA) Tustin Family Campus (TFC) is a powerhouse in changing lives and promoting self-sufficiency and rehabilitation through its Mother and Children Residential Homes program. The program was brought to the Tustin Family Campus in 2009 by Prototypes, a program of Health-RIGHT360, a non-profit helping women recover from substance abuse, mental illness and domestic violence. Different from the more traditional programs that provide 90-day substance abuse treatment services. Mother and Childen Residential Homes allows mothers to remain with their children in an 18-month rehabilitation program.

Clients consist of women of all ages and backgrounds whose lives are disrupted by the traumas of addiction or mental illness. While clients are referred to the program through the court/ judicial system, Mother and Children Residential Homes is an optional program and SSA social worker referrals are appreciated. To participate, clients must have an open dependency case with SSA and have up to three children no older than 10 years old.

The program's three key areas of focus introduced throughout the residency are sobriety, parenting skills and life skills training, in order to work towards self-sufficiency. Clients receive substance abuse disorder treatment and relapse treatment services and have access to an on-site therapist, a childcare parenting specialist and a California Work Opportunity Responsibility to Kids case manager to assist with education and housing needs.

The program at TFC houses up to 15 mothers and 34 children at a time and is intended to serve as a home rather than an institution, according to Prototypes Director Barbara Meinke. From on campus potlucks and family activities to alumni reunions, Mother and Children Residential Homes creates a personal experience for clients and takes pride in its



Photo Courtesy of Prototypes.org

success of building positive experiences for families.

Mother and Children Residential Homes at TFC has served 63 mothers and 92 children, and has been an effective addition to the services SSA provides.

Opportunity to partner with SSA in making a difference in the lives of the mothers and their children we serve. We look forward to future growth and making an impact in the community. 39

-Barbara Meinke

C!A - Business Process Re-Design

BY MELISSA VARGAS SOCIAL SERVICES SUPERVISOR II

his spring, the County of Orange Social Services Agency (SSA) Assistance Programs (AP) and Family Self-Sufficiency & Adult Services (FSS-AS) divisions hosted in-depth workshops with the Change & Innovation Agency (C!A), a consulting firm that partners with human services agencies across the country to enhance service delivery while improving business practices. C!A helps agencies like SSA increase productivity to serve more customers, more efficiently.

The workshops took place at SSA's Anaheim Regional Center, Santa Ana Regional Center and the Orange Call and Processing Center over the course of a month. With the help of C!A's knowledge of state and federal work, the workshops identified areas where processes could be improved to provide increased exceptional customer service to residents.

The Business Process Redesign (BPR) Assessment phase that took place from April 29 to May 10 examined



SSA Assistance Programs and Family Self-Sufficiency & Adult Services division employees at the Change & Innovation Agency workshop.



SSA Assistance Programs and Family Self-Sufficiency & Adult Services division employees at the Change & Innovation Agency workshop.

and discussed how staff accomplish their daily work duties and the steps taken to deliver program services. In June, about 40 SSA staff members participated in the BPR session at SSA's Training & Career Development (TCD) center to identify key functions and tasks that could be eliminated or added to increase efficiency. This provided an opportunity for staff to brainstorm ideas to improve SSA's business processes and develop a plan to implement those ideas.

By the end of the workshop, the group found procedural steps that could be completed in parallel and developed a strategic plan for the backlog, inspections, work time and how technology could be better utilized.

The workshops were just one step in the C!A initiative. C!A's next step is to collaborate with AP and FSS-AS management

to bring ideas that increase efficiency, capacity and customer and staff satisfaction to fruition. The AP and FSS-AS teams are excited to see SSA, and more importantly, our Orange County community, benefit from these new efforts.



From left to right: California Department of Social Services representative Marilyn Ramirez and C!A representatives Kim Bazan, Sonja Dearmore and Bill McCraken.

Mentors Assist with Training in Virtual Classes

BY VANESSA CAZARES SENIOR SOCIAL SERVICES SUPERVISOR

uring these times of uncertainty, we have been compelled to grow, develop and pivot to meet the immediate needs of the County of Orange Social Services Agency (SSA). Since the start of COVID-19 in March 2020, Training and Career Development (TCD) was presented with training requests to meet the Agency's needs. To allow for social distancing practices, TCD adapted a new training service

From left to right: Alice Quist, Angelica Hernandez, Annette Nieves, Anthony Duma, Araceli Simon, Christian Velazquez, David Hoang, Frances Tu, Helen Magana, Ingrid Hunter, Jeannette Harviston, Jennyfer Saenz, Liliana Ramos, Lydia Bailey, Maria Maronquin, Maribel Tiffer, Marieth Gonzalez, Mark Maza, Minoo Heidari, Nia Jones, Pamela Jackson, Thomas Aguilar, Valerie Vargas and Yenette Pham

delivery approach for Eligibility Technicians to receive training virtually.

In place of in-person training, virtual classes with up to 50 trainees were added, with virtual breakout rooms allowing for smaller group collaboration, participation and individualized attention. The success of these breakout rooms would not have been possible without the aid of hardworking mentors. Mentors were chosen from the Assistance Programs and Family Self-Sufficiency regional offices and were selected based on their experience, commitment and willingness to share their skills, knowledge and expertise with others — a true display of SSA's core values in action.

Assigned to breakout rooms, mentors took a lead role and assisted the trainees with practice activities. While mentoring is typically done in-person, due to safety measures in place, the mentors created virtual meeting rooms to connect with the trainees individually. In addition, mentors provided one-on-one coaching and support while trainees processed assignments on on-going client cases. During these mentoring sessions, trainees were given

the opportunity to obtain hands-on experience in a controlled environment with mentor support.

Mentors provided guidance and oversight while giving trainees a realistic perspective of what is expected post-training. Thanks to the assistance of the mentors, trainees developed the necessary skills to apply the material they learned in class. As shared by a trainee, "The mentors were amazing! They took the time and effort and were always asking if we needed help. Their leadership, work ethic and teamwork were super helpful."

TCD would like to convey their gratitude and thank the amazing mentors for their willingness to assist, flexibility and demonstration of resiliency. These mentors played a pivotal role in the development and success of the trainees. The success of TCD training efforts would not be possible without their support. The team as a whole learned a lot about how we can improve and enhance our overall training curriclum, both in person and virtually.

Thank you, mentors — we appreciate you!

Hispanic Heritage Month

BY BOBBY GUILLEN AND OSCAR RAMIREZ ELIGIBILITY SUPERVISOR; SOCIAL WORKER I

ispanic Heritage Month is a celebration of the history and culture of the U.S. Latinx and Hispanic communities. Held annually from September 15 to October 15, the month celebrates the influence and contributions of the Hispanic communities. The term Hispanic or Latino — or the more recent term Latinx — refers to a person's culture or origin.

Established in 1968 by President Lyndon B. Johnson, the celebration of Hispanic Heritage grew to a month-long observation in 1988 when it was expanded by President Ronald Reagan. September 15 was chosen as the first day to commemorate the anniversaries of independence from Spain for Costa Rica, El Salvador, Guatemala, Honduras and Nicaragua. Mexico and Chile followed shortly thereafter, on September 16 and 18.

As we mark **Hispanic Heritage Month** this year, take time to recognize and remember the

contributions and accomplishments of the Hispanic community.

In recognition of the contributions from these communities, the Spanish-Speaking Workers Forum (SSWF) formed in 1987 as the first Multi-Cultural Advisory Committee (MCAC) at the County of Orange Social Services Agency. SSWF's roots are based on advocacy for our Spanish-speaking clientele, as well as our Spanish-speaking workers.

SSWF meets virtually the second Tuesday of every month and is open to all. Employees are encouraged to get involved in MCAC committees like SSWF by attending meetings and events with supervisor approval to assure coverage.

For more information, contact MCAC at mcac@ssa.ocgov.com.



National Preparedness Month

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BY DELCIE HYNES EMERGENCY MANAGER

each September, National Preparedness Month is observed to raise awareness about the importance of preparing for disasters and emergencies. The 2021 theme for National Preparedness Month is "Prepare to Protect" with a goal to ensuring we prepare for disasters in order to protect the ones we love. We encourage all staff to follow the tips below so they can Prepare to Protect!

Make a Plan

Talk to your friends and family about how you will communicate before, during and after a disaster. Designate an out-of-state contact that impacted family members can call for information, to check-in and confirm everyone's safety. Keep in mind, after a disaster, phone lines are often damaged or experience heavy user traffic. Texting is a great alternative to communicate to leave phone lines open for emergencies.

Build a Kit

While it can be daunting to think about putting together an emergency kit for survival, the American Red Cross' Red Cross 21 Weeks to Prepare checklist aims to make this task easier. All are encouraged to gather enough supplies for everyone in their household to last for three to seven days in the event of a disaster. Remember to consider the specific needs of your household such as baby supplies, dietary restrictions, medication and pet supplies. Having a "go-bag" of critical supplies is also essential in the event you have to evacuate quickly. Information about what to include in a go-bag can be found here.



National
Preparedness Month
Prepare to Protect



Prepare for Disasters

Limit the impacts disasters have on you and your family by being prepared as much as possible. One way you can stay prepared is to know the risk of disasters in your area and coordinate insurance coverage to meet the needs of your environment. Receiving local warnings and alerts can also help your household act fast in the event of a fire, earthquake and other common disasters. Don't forget to sign up for Alert OC, the County of Orange emergency notification system. You can also check with your city to see if they have designated evacuation zones and how they share emergency information with residents. If you live outside of Orange County, visit your local county website to find out how to sign-up for their emergency alert system.

Teach Youth About Preparedness

Talk to your kids or grandkids about preparing for emergencies and what to do in the event that you are separated. Have a family emergency plan, practice how to evacuate your home safely and make sure they know important phone numbers.

Preparedness is everyone's responsibility so be sure to make a plan, build a kit and be prepared!

Tips for Returning to the Office

BY TRACI MULDOON
PUBLIC AFFAIRS SPECIALIST

After more than a year of home being a place of safety, returning to the workplace can bring a sense of the unknown and anxiety. According to Susan Albers-Bowling, Psy.D., of Wooster Family Health Center, incorporating some of the comforts of working from home into the office can help make the transition smoother.

Dress Professional and Comfortable

While it is important to dress appropriately for work, it is also okay to make sure you stay comfortable. One luxury most of us enjoyed while working from home was a comfier wardrobe. As you get ready for your transition back to the office, opt for professional outfits with comfortable material and padded, appropriate work shoes.

Revisit Your Old Rituals

You can mentally prepare by going over the morning habits you had prior to working from home. In the days before returning to work, practice your routine by setting your alarm clock as if you were commuting, getting dressed in



your office attire and packing your lunch the night before. Preparing and organizing yourself a few days before can help your morning to-do list not seem as intimidating on your first day back.

Talk with Coworkers You Trust Ahead of Time

Chances are many of your colleagues and friends have similar hesitations or feelings of uncertainty. Speaking honestly and openly with others may provide some additional insight on returning to work and will also assure you that you're not alone. If you're not comfortable having that conversation, planning a coffee date to catch up with a work friend — while still taking safety measures — will give

you something to look forward to from your usual routine, which can reduce burn out.

Know that You've Grown

For some, COVID-19 brought new tasks and responsibilities that made us more well-rounded. As you prepare to return to work, look back at all you accomplished in these incredible times and know you are bringing that same success to the office.

Lastly, remember, you're not going back to the office — you're moving forward to a new, resilient you.



NAME	CLASSIFICATION	DIVISION
Abeleda, Antonio Maria Tiongson	Information Processing Technician	Children & Family Services
Alcasid, Selina Mojica	Eligibility Supervisor	Assistance Programs
Alvarado, Jose	Sr. Social Worker	Children & Family Services
Anglin, Brandon Curtis	Eligibility Supervisor	Family Self-Sufficiency & Adult Services
Araujo, Gail	Executive Manager	Family Self-Sufficiency & Adult Services
Avila, Alejandra	Eligibility Technician	Assistance Programs
Ayala, Myrna Maribel	Eligibility Supervisor	Family Self-Sufficiency & Adult Services
Baez, Joseph Charles	Eligibility Technician	Assistance Programs
Barrera, Adrian	Social Worker II	Family Self-Sufficiency & Adult Services
Beas, Denise Q.	Social Worker II	Family Self-Sufficiency & Adult Services
Boutros, Sherin Maher Hanna	Social Worker I	Family Self-Sufficiency & Adult Services
Bouvier, Katrina Tabique	Eligibility Technician	Assistance Programs
Bui, Chris Phuviet	Social Services Supervisor I	Administrative Services
Cabrera, Maria De Jesus	Sr. Social Services Supervisor	Children & Family Services
Cabrera, Monique Rose	Social Worker II	Family Self-Sufficiency & Adult Services
Castaneda, Jordan Richinel	Group Counselor II	Children & Family Services
Cervantes Ramos, Alma Vanessa	Social Worker I	Family Self-Sufficiency & Adult Services
Chiguila, Atlacatl Alberto	Eligibility Supervisor	Assistance Programs
Chorn, Bryant Tobby	Social Worker II	Family Self-Sufficiency & Adult Services
Co, Minh Tran	Eligibility Technician	Assistance Programs
Correa, Sabrina Irene	Sr. Procurement Buyer	Administrative Services
Cruz, Christian J	Office Specialist	Family Self-Sufficiency & Adult Services
Cruz, Reynaldo Adam	Social Worker I	Family Self-Sufficiency & Adult Services
Dang, Kevin Duc	Social Worker II	Family Self-Sufficiency & Adult Services
De La Barra Gutierre, Dayan	Eligibility Supervisor	Assistance Programs
Esparza, Marcos A	Eligibility Supervisor	Assistance Programs
Farole, Michael Thomas	Sr. Procurement Buyer	Administrative Services
Fernandez, Maurina Elena	Group Counselor II	Children & Family Services

NAME	CLASSIFICATION	DIVISION
Flores Tapia, Carla	Social Worker I	Family Self-Sufficiency & Adult Services
Franco, Ruth	Social Worker I	Family Self-Sufficiency & Adult Services
Gallardo Ho, Hongngoc Thuy	Social Worker I	Family Self-Sufficiency & Adult Services
Garcia, Felissa	Eligibility Supervisor	Assistance Programs
Gonzalez Moran, Blanca	Social Worker II	Family Self-Sufficiency & Adult Services
Gonzalez, Brian Marcos	Social Worker II	Children & Family Services
Gonzalez, Clara Grisel	Eligibility Technician	Assistance Programs
Gurrola, Louis Angel Roger	Information Processing Technician	Children & Family Services
Gutierrez, Myra Ariella	Eligibility Supervisor	Assistance Programs
Guzman, Heriberto	Eligibility Supervisor	Assistance Programs
Hernandez, Miguel Angel	Social Services Supervisor I	Assistance Programs
Hill, Brittany Rebecca	Group Counselor II	Children & Family Services
Hines-Brownlee, Taneeka Jaquan	Eligibility Supervisor	Assistance Programs
Howard, Melinda Judy	Sr. Social Services Supervisor	Children & Family Services
Huijsmans, Diana S	Eligibility Supervisor	Assistance Programs
Hwang, Steven Soonha	Social Worker I	Family Self-Sufficiency & Adult Services
Kim, Jaenna Yun	Sr. Social Services Supervisor	Children & Family Services
Lagunas Swindell, Iris	Sr. Social Worker	Children & Family Services
Lara Solorzano, Carlos A	Eligibility Technician	Assistance Programs
Lara, Aniam Duran	Eligibility Supervisor	Family Self-Sufficiency & Adult Services
Maldonado, Betty Ostolia	Social Services Supervisor II	Administrative Services
Marchan, Ruben	Eligibility Supervisor	Assistance Programs
Martinez, Desiree Danielle	Eligibility Supervisor	Assistance Programs
Martinez, Jocelyn	Eligibility Supervisor	Assistance Programs
Martinez, Monserrat	Eligibility Supervisor	Assistance Programs
Mendoza, Samuel	Information Processing Technician	Children & Family Services
Molina, Victor	Sr. Social Services Supervisor	Children & Family Services
Navarrata Katharina	Elizibilita Companica a	Assistance Dressus

Eligibility Supervisor

Navarrete, Katherine

Assistance Programs

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NAME	CLASSIFICATION	DIVISION
Negrete, Brenda	Social Worker II	Family Self-Sufficiency & Adult Services
Nguyen, Aileen Ngoc	Social Worker II	Family Self-Sufficiency & Adult Services
Nguyen, Shara Vi Tuong	Social Services Supervisor I	Administrative Services
Nichols, George William	Group Counselor II	Children & Family Services
Ojeda, Saul	Supplies Assistant, Juvenile Facilities	Children & Family Services
Olivares, Cesar	Eligibility Supervisor	Assistance Programs
Olson, Kyle Joshua	Office Supervisor C	Family Self-Sufficiency & Adult Services
Ornelas, Mavy C	Secretary III	Assistance Programs
Ortega, Michelle Moreno	Social Worker II	Family Self-Sufficiency & Adult Services
Oum, Nicole S	Administrative Manager II	Administrative Services
Pena Moran, Yesenia Betsabe	Sr. Social Worker	Children & Family Services
Pena, Rebecca Justine	Group Counselor II	Children & Family Services
Ramirez, Imelda	Social Worker II	Family Self-Sufficiency & Adult Services
Rojas, Norma Alicia	Social Worker II	Family Self-Sufficiency & Adult Services
Roth, Jeffrey Marshall	Sr. Office Supervisor (C/D)	Assistance Programs
Salgado, Beatrice Trinidad	Social Worker II	Family Self-Sufficiency & Adult Services
Sanchez, Maria Del Carmen	Sr. Social Worker	Children & Family Services
Sarmiento, Nidia Carolina	Sr. Social Worker	Children & Family Services
Sherman, Ashley Collette	Eligibility Supervisor	Assistance Programs
Tarin, Claudia	Social Worker I	Family Self-Sufficiency & Adult Services
Thai, Hoan Linh	Eligibility Technician	Assistance Programs
Tung, Esther Yi Jung Chen	Sr. Social Worker	Children & Family Services
Valdez, Maria Guadalupe	Social Worker II	Family Self-Sufficiency & Adult Services
Valle, Manuel Alejandro	Sr. Social Worker	Children & Family Services
Vargas, Annabel	Sr. Social Worker	Children & Family Services
Villa Canabar, Maria	Sacial Wayley II	Family Call Cufficion as 9. Adult Camilana

Social Worker II

Eligibility Supervisor

Villa Sanchez, Maria

Vindigni, Mariana

Family Self-Sufficiency & Adult Services

Assistance Programs

NAME

CLASSIFICATION

DIVISION

Vu, Tawny T

Eligibility Technician

Family Self-Sufficiency & Adult Services

Waddington, Robert A

Sr. Social Services Supervisor

Children & Family Services

Watson, Kyle Mcnitt

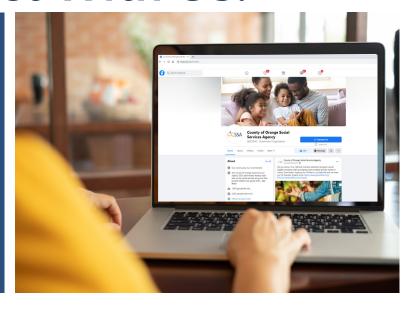
Sr. Social Worker

Children & Family Services

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